EASYIT & ME

Paves New Roads For Lean Internal IT Department

Discover how EasyIT & Me transforms your internal IT department, paving the way for streamlined operations and enhanced efficiency. Explore innovative solutions tailored to optimize your organization's tech infrastructure effortlessly.

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EasyIT®

At EasyIT, we pride ourselves on being a premiere managed IT services company in the Columbus metro area. In our continuous mission to provide top-notch technical support, we have the opportunity to partner with MedOne Healthcare Partners.

EasyIT's collaboration aimed to provide an extension of their IT team, focusing on advanced security and enabling their specialists to work on core business initiatives and improve clinical care and operations. EasyIT delivered these needs by introducing a tailored suite of managed IT services and tools at an accessible cost.

Key Takeaways

- EasyIT fosters a trusted partnership with MedOne, acting as an extension of their IT team.
- EasyIT's collaboration has enabled MedOne's seamless transition to cloud-based operations.
- Through our managed IT services, EasyIT helps MedOne work smarter, not harder, while improving scalability and security.

MEET OUR CLIENT:

MedOne Healthcare Partners

MedOne Healthcare Partners is a leading independent physician-owned and led practice based in Columbus, Ohio. Established in 2000, MedOne has over 200 employees and operates entirely in the cloud, setting it apart from other healthcare organizations.

Our partnership with MedOne aims to provide them with cutting-edge tools and services while allowing them to continue their steady growth without necessarily expanding their internal IT staff simultaneously. By offering our expertise and resources, MedOne can maintain cost-effective operations while leveraging our advanced security measures and economies of scale.

With a focus on enhancing their clinical care and improving operations, MedOne chose EasyIT as their trusted partner. We aim to integrate with their team and support their end users seamlessly. Our collaboration ensures that MedOne can tackle core business initiatives and prioritize essential projects while we handle their day-to-day operational IT needs.

We work diligently to build trust with MedOne's internal IT team and end users, helping them transition to a new approach in leveraging a managed services partner. Our tailored support and well-established mechanisms facilitate a quicker adaptation, ultimately providing MedOne with an effective IT partnership for their growing organization.

How EasyIT Supports MedOne Healthcare Partners as Their Outsourced Managed IT Services Partner

MEDONE'S SPECIFIC IT FOCUS

By allowing MedOne to concentrate on core business initiatives and improvements in clinical care and operations, we seamlessly integrate our specialized IT support into their healthcare practice. Our partnership ensures that internal IT resources can focus on high-priority projects while we handle the day-to-day operations.

BUILDING TRUST AND USER ACCEPTANCE FOR OUTSOURCED IT

A key aspect of our partnership is establishing trust with MedOne and ensuring user acceptance of our services. We prioritize making end-users feel comfortable contacting us for support, which fosters a smoother transition for the entire organization.

EasyIT®

ENHANCING SCALABILITY AND EFFICIENCY

We help MedOne achieve better scalability by leveraging our advanced tools and expertise. This allows them to maintain a lean in-house IT organization while still being able to expand their infrastructure as needed. Our partnership empowers MedOne to work smarter, not harder, by taking full advantage of our resources.

UNIFYING USER SUPPORT AND IT GROUP INTEGRATION

Our collaborative approach with MedOne emphasizes treating EasyIT as an extension of its internal IT group rather than a separate entity or vendor. This integration allows end-users to contact us directly for assistance, streamlining the support experience and strengthening our partnership.

ADDRESSING CHALLENGES AND SOLUTIONS IN MANAGED IT SERVICES

MedOne acknowledges the challenges that come with working with any managed services partner. To overcome these obstacles, they have implemented robust documentation and effective customer support structures to help bridge gaps and foster a comfortable working relationship with the MedOne IT group. This enables them to provide consistent and reliable day-to-day operational support, allowing MedOne's internal IT team to focus on other vital projects.

What Are The Benefits Of EasyIT & Me?

EasyIT prides itself on being an extended part of your team. By partnering with us, we offer numerous advantages to streamline your IT operations and enhance your organization's overall growth.

Our clients can trust us to fill any gaps within their IT infrastructure. Clients can allocate their internal specialized IT team to focus on core business initiatives, improving clinical care and operational effectiveness. We help you work smarter, not harder, by offering scalable solutions to your unique business needs.

We understand that building trust is an essential component of any partnership. By being a reliable Managed Services Partner, we aim to make your IT team and end-users comfortable with our support. Our systems are structured in such a way that it facilitates effective communication and seamless integration with your existing team. Rather than being seen as an external vendor, we strive to be viewed as an integral extension of your team.

Ultimately, we aim to enable your organization to focus on its core priorities. Our clients partner with EasyIT to experience the advantages of a seamless, dependable, and cost-effective IT solution.

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